



4701 Creedmoor Road
Suite 111
Raleigh, NC 27612
p: 919.256.2898
f: 919.573.0889
NowHearThisClinic.com

Now Hear This is in business to deliver the highest standards in hearing health care. We sincerely appreciate that you are placing your faith and trust in us. In return, we are committed to give you the best in hearing performance that our patients have come to expect and enjoy.

How we will work with you to improve your hearing:

Step 1: Schedule Appointment

Call Now Hear This clinic in Raleigh at (919) 256-2898 and to schedule an appointment for you and our audiologist, Dr. Griffin.

Step 2: Your Appointment

Option A: Hearing Aid Adjustments

If you already have hearing aids and your hearing has been checked recently, you will meet with Dr. Griffin for 1 hour during which time he will use our new FDA-approved AccuFit® device to:

- Objectively determine how your hearing aids are currently performing, and what your hearing needs are, and
- Reprogram them, if necessary, so that you hear more clearly and comfortably. We will make changes in your hearing aids only with your permission, and will not permanently alter their performance.
- Determine how many follow up appointments are necessary, if any.

Option B: No Hearings Aids

If you DO NOT currently have hearing aids or your hearing has not been checked recently, we will schedule you for a 2 hour Hearing Test and Evaluation with Dr. Griffin. In that appointment, he will use our AccuFit® system to:

- Give you a complete hearing test and diagnostic evaluation;
- Provide options for improving your hearing to the level you need based on your budget, level of hearing loss, and lifestyle; and
- Work with you to decide on when (and if) you want to be fitted with new hearing aids.

Step 3: Ordering New Hearing Aids

If you decide to get new hearing aids, we will order them and schedule a 1.5 hour appointment in about 2 weeks. During that appointment, Dr. Griffin will use our AccuFit® system to adjust your hearing aids in a way that you are getting maximum benefits without having to come back again and again to get them RIGHT.

This includes the use of Real Ear Measurements to verify your ears are hearing the exact sounds the hearing aids have been programmed to deliver. This test is considered to be the gold



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standard of hearing health care, but we are one of the few private clinics doing them on each and every patient.

Step 4: Maintenance

Depending on a number of factors discovered up to this point, Dr. Griffin may recommend a customized program to adjust your hearing aids over time.

If you have not had good hearing for a long time, we are careful not to make the hearing aids “too loud”. At the same time, we have programs that can help you and your brain re-adjust to hearing sounds you haven’t heard before and maximize the investment you are making in your hearing aids. Typically, such programs can be as short as 2 weeks, or can be 6 months or longer.

Whatever program works for you, you can be assured that we will help you hear your best and provide all follow-up appointments, new batteries, and cleaning. **Free of charge.**