

## **Instructions:**

- 1. Take a repair container and complete the form inside.
- 2. Put both the form and the device(s) in the container.
- 3. Give the container to a Now Hear This® team member.
- 4. We will call you with a diagnosis unless the repair is in-house and covered under a services warranty.

## **Shipping Information:**

Manufacturer repairs are shipped out on FRIDAYS ONLY

Deadline for drop off repairs to be shipped: 11:00 a.m. Friday

